iQ USER MANUAL

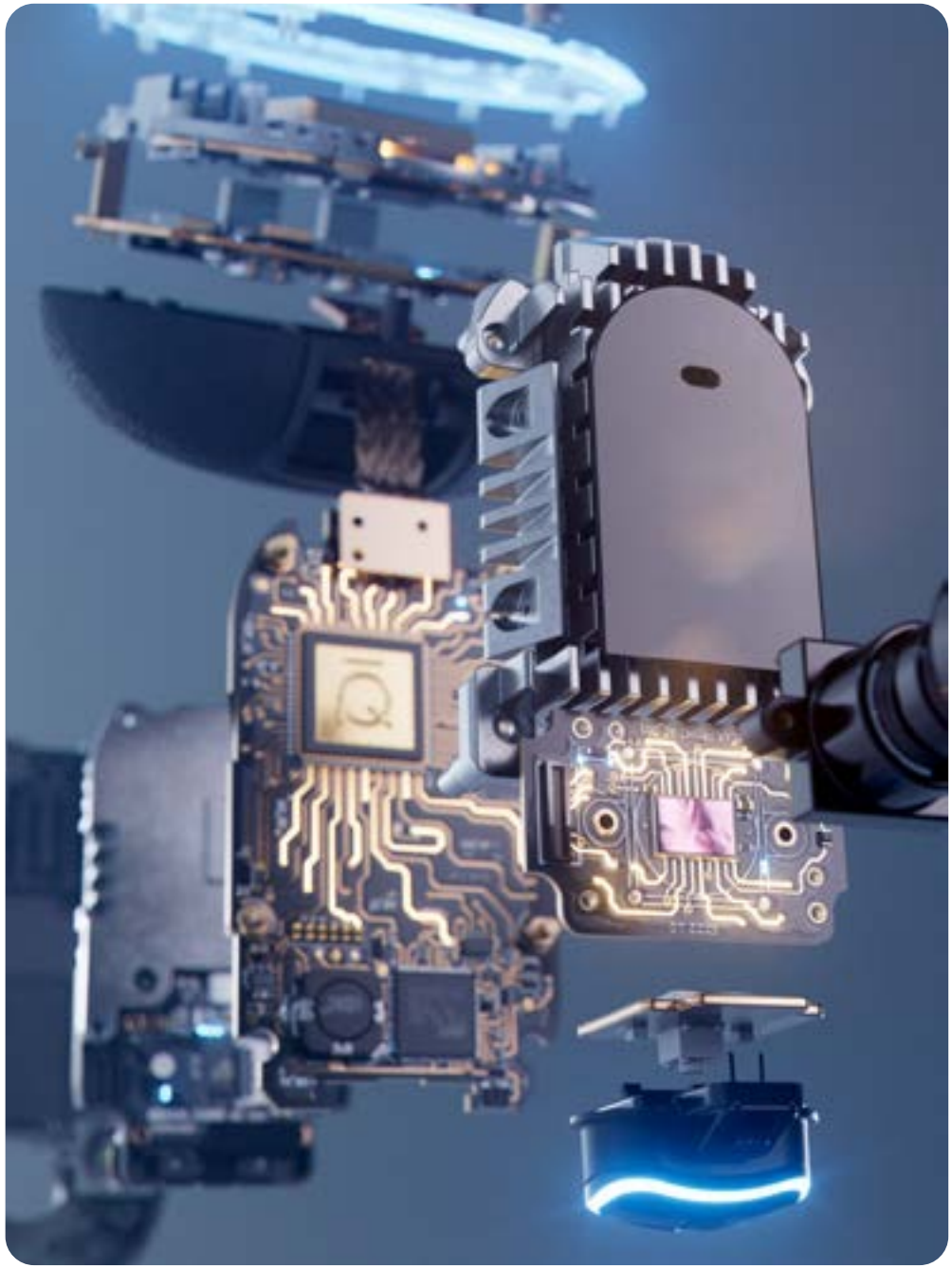


NEXTBASE


NEXTBASE
Smart
Safe

CONTENTS

Introduction 04
How a Dash Cam works 05
iQ Overview 06
Your iQ Dash Cam 07
Camera Parts 08
4G Information 09
Set Up 10- 16
iQ App 17 - 19
Subscriptions 20
Driving & Remote Features 21 - 22
Emergency SOS 23 - 24
Radar & Guardian Mode 25
Witness Mode 26 - 27
Live View & Remote Functions 28
Voice Control 29
Glossary 30
iQ Screen & Lights 31 - 32
Legal, Compliance & Conformity 33 - 35
Usage Warnings & Terms of Service 36



Introduction

Welcome to your iQ Dash Cam, the world's most advanced connected Dash Cam. It's safety, security, and peace of mind like never before.

Record your journeys front, back and inside, giving you total coverage in case of an incident.

Important footage can be stored in the cloud, letting you access it anytime.

Before using your iQ, please ensure you familiarise yourself with the contents of this manual including Safety Notices on page 36.



iQ Overview
How a Dash Cam Works

Camera
Your iQ has front facing and interior cameras (and an optional rear-window camera) to record in and around your vehicle.

Power Source
When connected to your vehicle's OBD port or using the included Hardwire Kit, your iQ automatically turns on and starts recording when the engine is started.

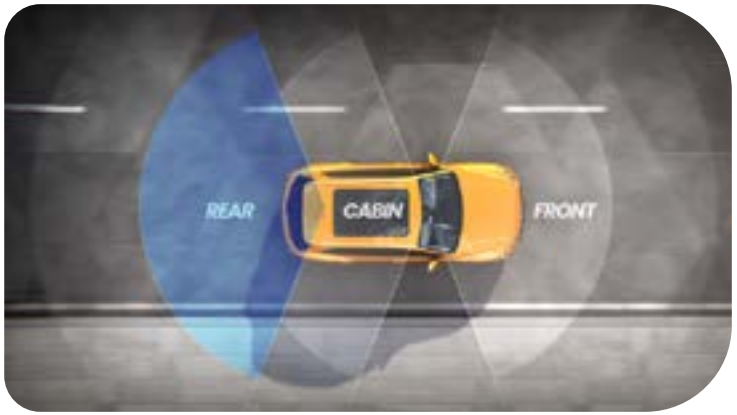
Recording
The camera continuously records video footage while you're driving. The video is recorded in short segments to make it easier to manage the files.

Storage
The recorded video footage is stored on an SD card inserted into the dash cam. The memory card acts as storage, similar to an SD card in a digital camera.

Loop Recording
As the memory card fills up with recorded video, your iQ uses a feature called "loop recording" to overwrite the oldest footage with new recordings. This ensures that the camera can keep recording even when the memory card is full. Important files can be manually protected to prevent them from being overwritten.

Event Recording
Your iQ has built-in G-sensors and Radar, which detect sudden movements or impacts in and around your vehicle. When an event like a collision or sudden braking is detected, your iQ will automatically save the footage surrounding the event and mark it as an important file to be reviewed. When you're away from your vehicle, your iQ can send you notifications to let you know of motion near where you're parked, letting you keep an eye on what's going on.

Playback and Accessing Footage
To view the recorded footage, use the iQ app (recommended) or remove the memory card from the dash cam and insert it into a computer. Once the footage is accessed, you can review, edit, or share the recordings as needed.



iQ Overview

With stunning front view resolution (up to 4K, selected models), coupled with a built-in HD cabin view surveillance and optional Rear Window Camera you'll have complete visibility both inside and out.

An optional 1440p **Rear Window Camera** guards against tailgaters and rear end impacts, providing yet a further level of detail, security and safety.

The **iQ App** has been designed with user ease in mind. It will help you set up your iQ, show you the latest features and allow to easily browse your recorded videos and journeys. It will also allow you to remotely access your iQ, download recorded videos, and share important clips so you never lose useful footage.

Using the **iQ App** you can also enable user-set notifications, so you are alerted to activity near your vehicle when you aren't near it.

Your iQ has **4G connection capability**, which can provide unique security features such as remote **Live View, Cloud Storage**, and remote access to your iQ recorded videos. Your iQ can be used as a single unconnected camera, however for maximum coverage we highly recommend downloading the iQ app and subscribing to access the full range of safety and security options.

Radar in both the Front and Rear Cameras provides all round motion detection, while cutting edge features such as **Emergency SOS, Voice Control**, and **Witness Mode** keep you



Your iQ Dash Cam

1K



1920 x 1080p
All the relevant details in Full HD.

Recording Angle Front **140°**
Recording Angle Cabin **180°**
Cabin Resolution **1080p**
Recording Format **Mp4**

2K



2560 x 1440p
Step up to QHD (Quad HD) for superior clarity. Perfect for the everyday driver.

Recording Angle Front **140°**
Recording Angle Cabin **180°**
Cabin Resolution **1440p**
Recording Format **Mp4**

4K



3840 x 2160p
Choose the best — UHD (Ultra HD) delivers crystal perfection that captures everything. Use on the busiest roads where even the tiniest details matter.

Recording Angle Front **140°**
Recording Angle Cabin **180°**
Cabin Resolution **1440p**
Recording Format **Mp4**

REAR



2560 x 1440p
Connect a Rear Window Camera to provide total coverage around your vehicle, now in crystal clear QHD.

Recording Angle Rear **140°**
Recording Format **Mp4**

CAMERA PARTS



1 Front Camera
Records the road in front.

2 Dust Cover
SD card slot.

3 4G Antennae
Connects your iQ to the 4G network, allowing you to access your videos and Live View remotely.
These are fragile, be careful when handling.

4 Connectors
Connect Power and Rear Cam Cable.

5 Adhesive Pad
Remove the red cover to expose adhesive pad beneath. This pad is pressed onto the windscreen to mount your iQ. The mount pad can be removed for easier access to



6 Display
Shows icons such as signal strength, GPS strength, recording status, and processes.

7 Interior Camera
Records the vehicle interior.

8 Speaker
iQ sounds will emit from here.

9 Microphone
Records sound for video and listens for voice commands.



10 Ring Light
The ring light has multiple modes that correspond to what action your iQ is performing.
See 'Light Modes' page for the full list of light modes.

11 Protect Button
Press to protect the current video file.

12 Light Sensor
Measures the light level to decide when to switch between day and night recording.



13 Adhesive Pad
Remove the red cover to expose adhesive pad beneath. This pad is pressed onto the rear window to mount the Rear Camera.

14 Rear Camera
ecords the road behind the vehicle.

4G Information
How a Dash Cam Works

NOTE *iQ subscription is required to access 4G Features.*

4G capability allows you to interact with your iQ remotely. See the live video feed, access files and use security features such as the alarm.



Distance from Cell Tower
The farther you are from a 4G cell tower, the weaker the signal strength becomes.



Obstacles
Physical obstructions such as buildings, walls, trees, and mountains can block or weaken 4G signal strength.



Weather Conditions
Weather conditions, such as heavy rain, thunderstorms, and snowstorms, can interfere with 4G signals.
Interference occurs because water droplets in the atmosphere can scatter and absorb radio waves reducing signal strength.



Interference from Other Electronic Devices
Some electronic devices emit electromagnetic waves that can interfere with 4G signals.

Your iQ's 4G capability works in much the same way as your mobile devices' data usage. Here are several factors can interfere with 4G signals and affect the quality of wireless communication.



High Network Congestion
Large numbers of users simultaneously accessing the 4G network in a specific area can lead to delays.



Electromagnetic Interference (EMI)
EMI can occur from sources such as power lines, electrical equipment, and radio frequency (RF) devices.



Geographical Factors
Hilly terrain or dense urban environments with tall buildings can affect 4G signal.

Please note that while these factors can impact 4G signals, network operators generally strive to optimize coverage and minimize interference. Use the below links to check coverage in your area :

vodafone.co.uk/network/status-checker
t-mobile.com/coverage/coverage-map
telstra.com.au/coverage-networks/our-coverage

SETUP

Before beginning setup, make sure that you have all the necessary parts ready:

iQ Camera

iQ Rear camera (if applicable)

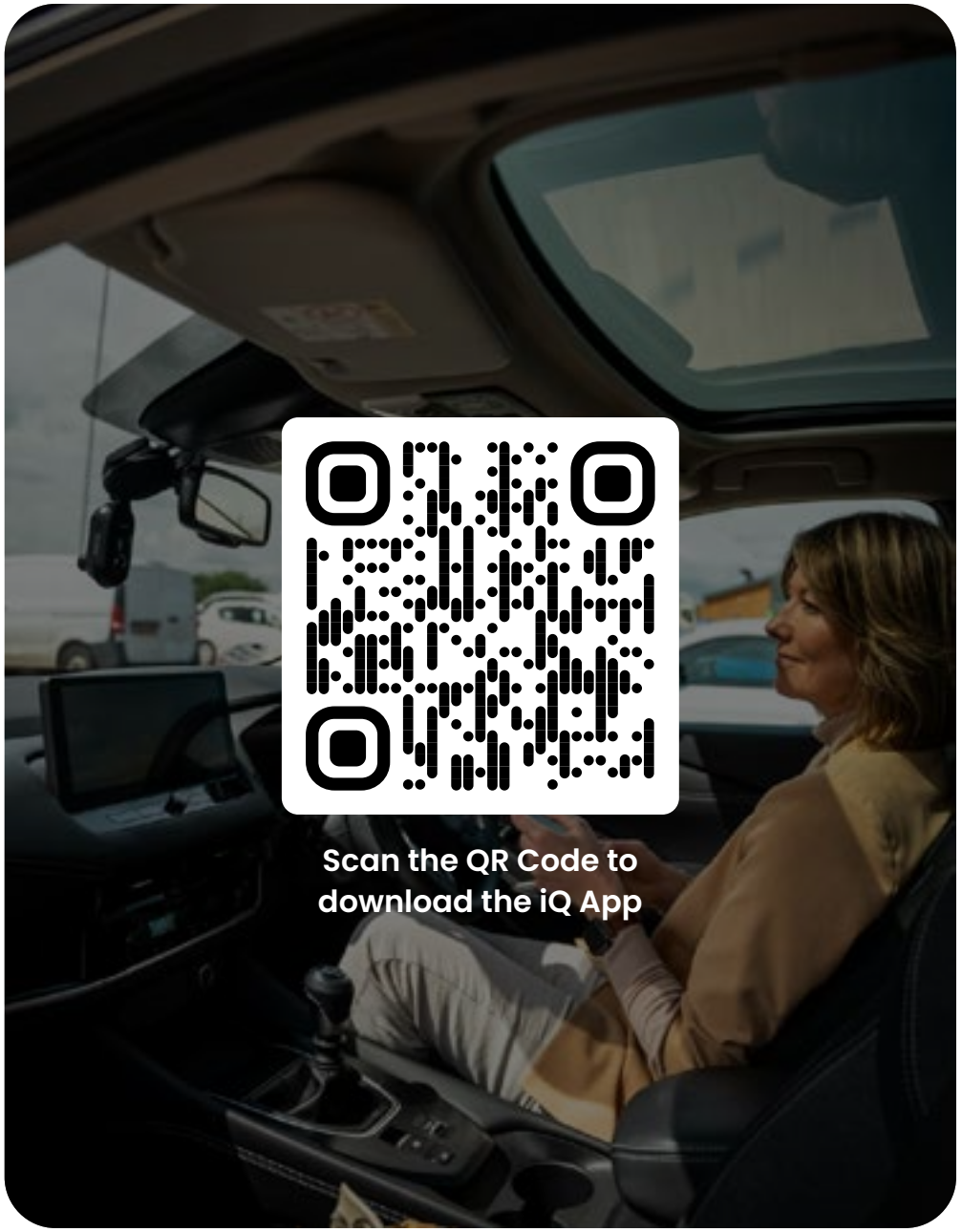
& Rear Connector Cable

Power Cable with OBD Connector

Windscreen Wipes

Cable Tidy Tool

Your Mobile Device with iQ App installed



SETUP

Open the iQ App and select ‘Power your iQ’.
For optimum results follow the step-by-step instructions closely.

1 **Clean Windshield**
Wipe the front windshield and back window with alcohol rub, wipe clear with cloth, and leave to dry for 5 minutes.

2 **Connect your iQ**
Connect the end of the QuickConnect power cable to your iQ. Plug in your QuickConnect OBD Cable. Most vehicles have their OBD outlet near the footwell, on either the passenger or driver’s side.
Connect Rear Camera (if necessary).
Plug the rear camera cable into the top of your iQ. If you’re having trouble accessing the connectors, you can slide the mount pad off for easier access.

3 **Use Live View to Position your iQ Camera**
Use the iQ app to scan the QR Code on your iQ.
Hold your iQ where you intend to mount it, using the Live View to ensure you have a clear and level view of the road. You can do this for both Front and Rear cameras.
Ensure that the road is positioned in the centre third of the Live View, and the road is centered in frame.
Your iQ should not obstruct the driver’s view.

4 **Mount your iQ**
Remove the red cover from the adhesive mount and firmly press the mount onto the windscreen. Hold for 10 seconds. If necessary, manually adjust the angle of your iQ, also using the Live View to ensure the road is clear and level.

5 **Mount Rear Cam**
Connect the Rear Camera to your iQ using the Rear Cam Connector Cable. Choose a position for the Rear Camera at the top of the rear window, leaving enough loose cable to allow the tailgate to be opened.
When ready, remove the adhesive cover, and firmly press the mount to rear window for 10 seconds in your desired position.
Adjust angle using the iQ App Live view if required.

Create an Account
Continue to follow the iQ App setup steps, by creating an account and setting up a subscription. A subscription is necessary to access your iQ’s 4G features such as Emergency SOS, Witness Mode, and Remote Notifications.

STEP 1

Clean the Windscreen

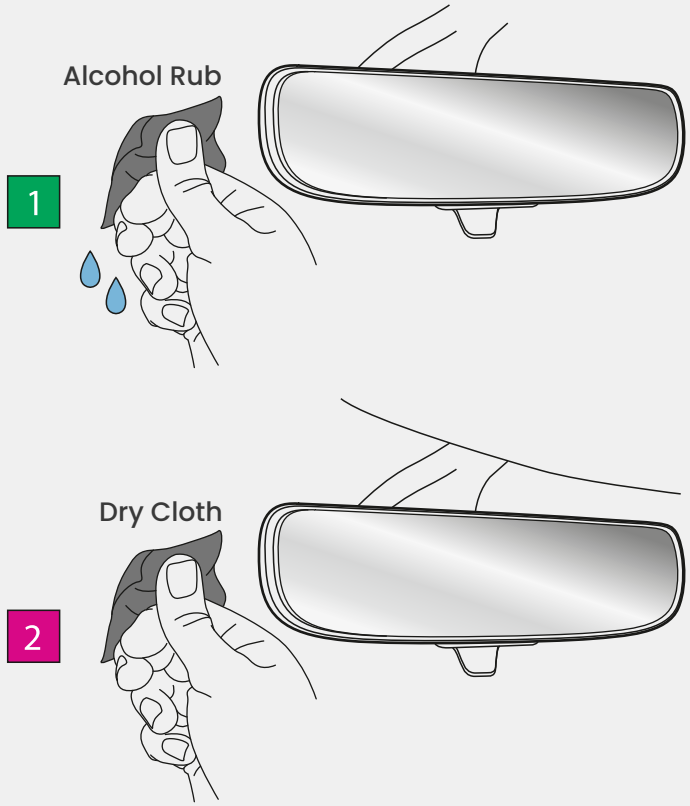
Open the iQ App. The app will walk you through setting up your Dash Cam. We've included additional steps here as well to ensure your iQ is set up correctly.



iQ App Onboarding screen

SETUP

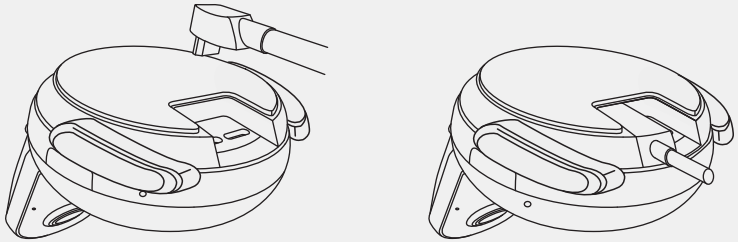
Clean windshield;
wipe with alcohol rub, wipe clear with cloth, then leave to dry for 5 minutes.



STEP 2

Connections

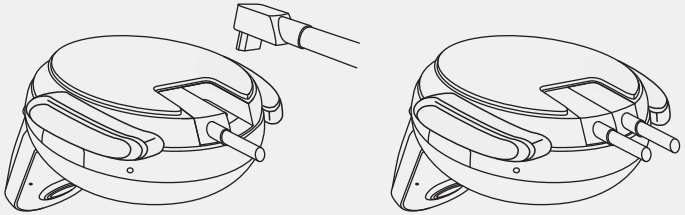
If you are using a Rear Camera
Plug the Rear Cam into the Rear Cam Connector Cable. Plug the Rear Cam Connector Cable into your iQ (left connector). Route the Rear Cam Connector Cable towards the Rear of the vehicle.



Rear Cam Connector Cable to your iQ

To Connect Power
Plug in your QuickConnect OBD cable (right connectpr). The vehicle OBD connector is usually found in the footwell; check your vehicle's manual to locate it. Connect the QuickConnect Cable to your iQ.

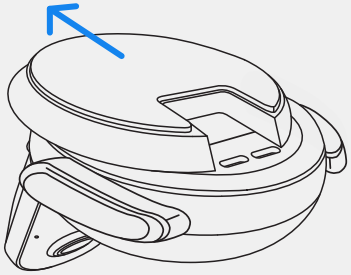
Note: Your iQ will only draw power from your OBD connection, no vehicle data is transferred.

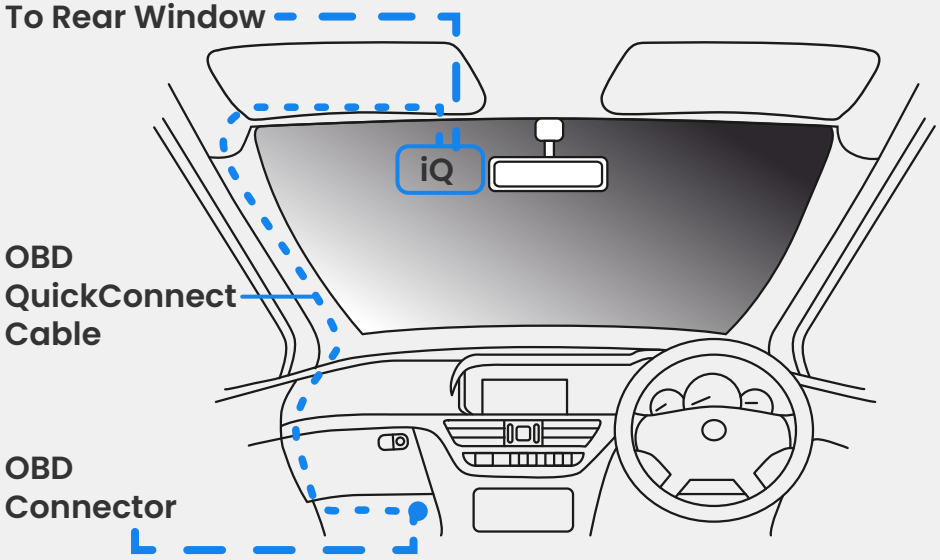


QuickConnect OBD Cable to your iQ

SETUP

Note
If you are having trouble accessing the connectors, you can slide the mount pad forward for easier access.





Approximate placement of your iQ, OBD, and QuickConnect Cable.

Note
Once the connections are made, turn on the vehicle to power up your iQ Camera. Ensure your iQ Camera is connected to the vehicle's OBD port and the Rear Camera (if applicable).

STEP 3

Position iQ

Open the iQ App and when prompted, scan the QR Code that appears on your iQ to connect your iQ and iQ App.

Position and align the iQ using the Live View on the iQ App.

Do this for Front, Cabin, and Rear Window views.
Your iQ should be placed high on the windshield as close behind the rear view mirror as possible.
The camera must not obstruct the driver's view.

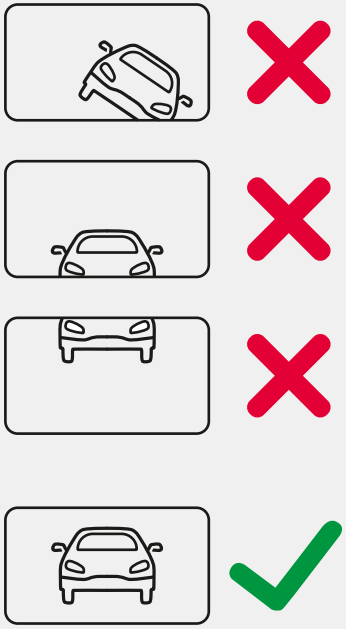


Where to mount your iQ

SETUP

Positioning the Cameras
Ensure that objects on the Live View display are level and adjust as required. Ensure that the road ahead is at the centre of the image, in the central third of the display.
If too much of the sky is visible it may risk underexposing details on the road; ensure that the road ahead is clearly visible on the Live View display.

Do NOT attempt to adjust the Dash Cam while driving.





① **Front Camera**
② **Cabin Camera**
③ **Rear Window**

Once you are happy with each cameras' position you can affix your iQ to the windscreen or rear window (see next page).

STEP 4

SETUP

Mount Camera

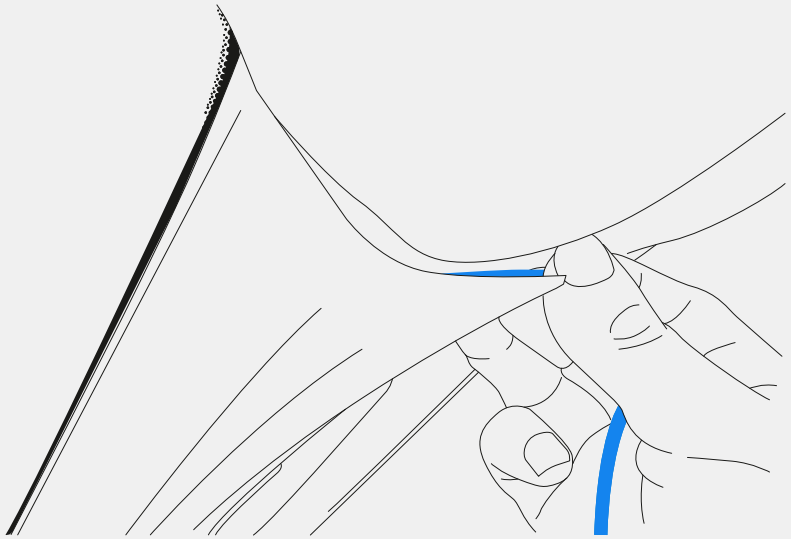
Remove adhesive cover from the mount and firmly press mount onto windscreen. Hold for 10 seconds and release.

Leave your iQ for as long as possible; the longer the mount adheres to the windscreen without usage the more effective the adhesion will be.

Once the mount is firmly fixed in place, adjust the angle of the camera if required, still using the Live View.



NOTE *Ensure that the Camera and cables do not block or hinder the deployment of the airbag. Ensure the Camera and cables do not obstruct the driver's view.*



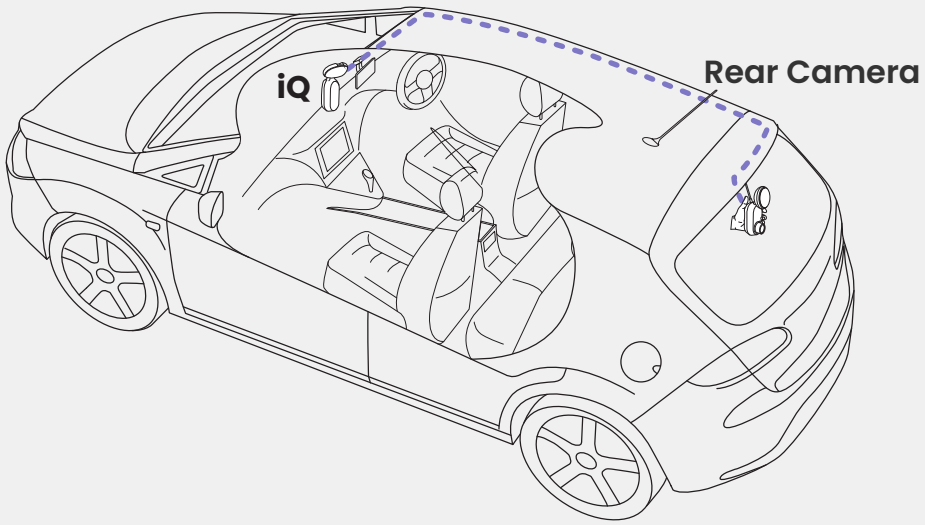
Hide any unsecured cable in the roof trim so it is out of the way.

STEP 5

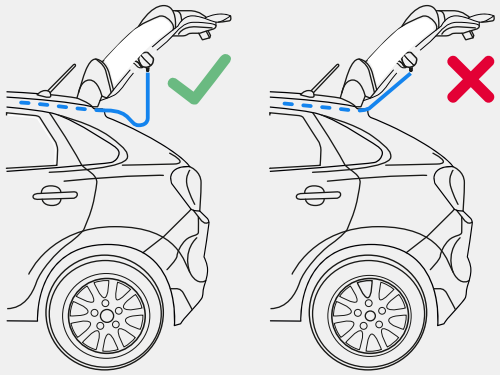
SETUP

Rear Camera

Route Rear Camera cable to the rear of the vehicle.



Choose a position for the Rear Camera at the top of the rear window, leaving enough loose cable to allow tailgate to be opened.



Clean the rear window. Wipe with alcohol rub, wipe clear with cloth, then leave to dry for 5 minutes.

Move the Rear Camera into the position you wish to mount it, using the Live View on the iQ App to ensure the road is clear and level on the screen, as you did for the Front Camera.



Remove adhesive cover from the mount and firmly press the mount onto the rear window. Hold for 10 seconds to ensure maximum adhesion. Manually adjust the angle of the camera if required using the Live View.

iQ APP

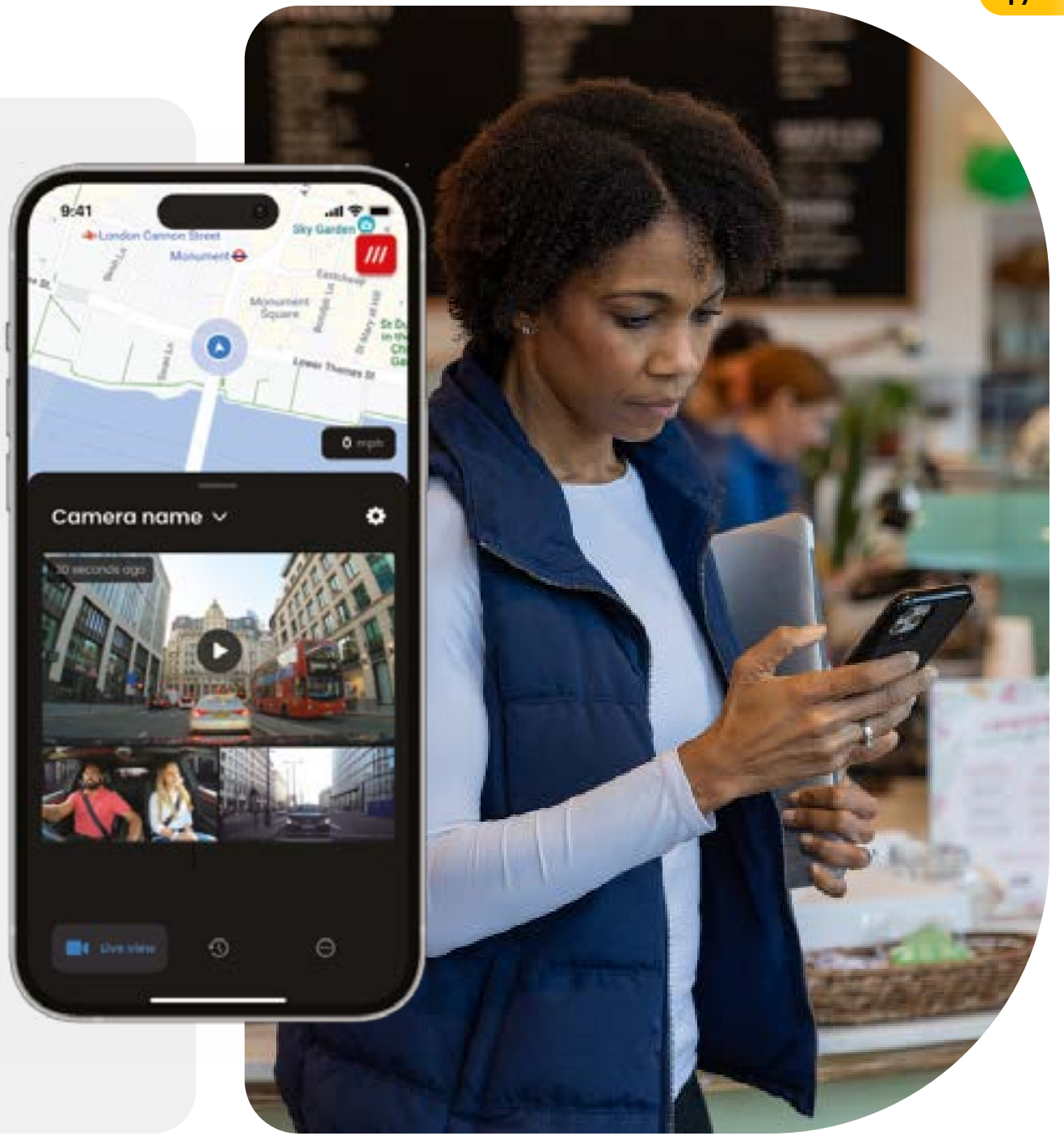
The all-new “iQ” app has been developed from the ground up, specifically built for our new Smart range.

Expect the same security you would with a home monitoring system, plus a whole lot more via the iQ app.

With real-time alerts you can access incident videos and images, all when you are a world away.

Intuitive, smarter and faster–would you expect anything less from a genius?

Scan the QR Code to download the iQ App





1 Map
Your current location.
Blue Dot - Live GPS location
Grey Dot - No live GPS data, last location

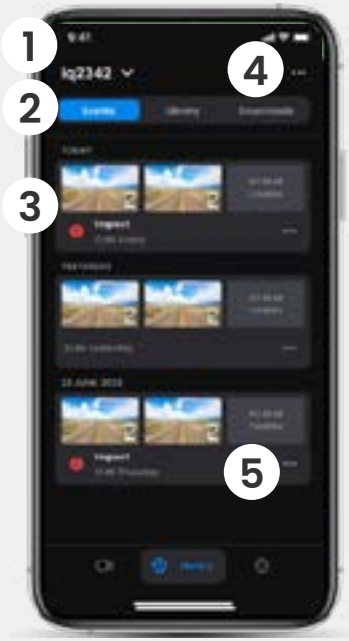
2 What3words
See you W3W location.

3 Speed
Your current driving speed.

4 Live View
Live View from 3 cameras.

5 Settings
Go to Dash Cam settings.

6 App Navigation
Live View, History, and More.



1 Choose Dash Cam
Connected Dash Cam name.

2 Video Navigation
Events, All videos, or downloaded media.

3 Video Card
Video preview, Active Cams, event type, recording date and time. Click for full video playback

4 Filter
See the videos you want to see.

5 Video Options
Download, share, delete, more.



1 Information
News and ads from Nextbase

2 Dash Cam Features
Dash Cam settings control, subscription information, and setup for Emergency SOS and Witness Mode.

3 App and Account
App Settings, Account information, and insurance information.

4 Assistance
Help & FAQ.



Notifications
You can receive notifications from your Front, Cabin, and Rear Camera, with information about the type of event trigger (see above).

Event Icons
These icons may appear on video tiles in your library showing you what triggered the recording (see below).

Impact
Something has hit the vehicle

Live View Capture
Manually recorded during Live View

Motion Detected
Something is moving around the vehicle

APP SETTINGS

Here's a rundown of what settings and parameters can be changed using the iQ App.

Notifications
Select what type of events you would like to be notified of or toggle all notifications On or Off.

iQ Sounds
Your iQ plays sounds and tones when certain actions are taken, such as starting recording or protecting a file. Toggle these sounds On or Off.

Motion Detection Sensitivity
Adjust the sensitivity and direction of the stationary radar to ensure that you only receive useful notifications.

Voice Commands
Toggle Voice Commands On or Off and choose the language you want to give voice commands in.

Local Connections and Permissions
Manage your device's connection and permission options. Bluetooth, Wi-Fi, and camera. Bluetooth and Wi-Fi enable connections from your mobile device to your iQ. Allowing the camera permission means you can scan the iQ QR code to connect your device.

SD Card Manager
Check the storage status and details of the SD Card in your iQ. Format the SD Card from here, if needed. Formatting the SD Card will delete all files. Back up any files you want to keep before formatting.

Audio
Toggle Audio recording on videos On or Off.

Exposure
Move the sliders to adjust the exposure levels of your iQ Cameras.

Video Stamps
Toggle video stamps on and off for time & date, etc.

Shared Access
Multiple devices can connect to your iQ. You can manage connected devices here, including adding and deleting users.

Firmware Update
When connected to the internet, the iQ App will look for any available iQ updates. It will automatically install and list the new features for you to review. Some features are unavailable during update.

Low Car Battery Mode
Temporarily disables non-essential function to save your vehicle battery power. Do not adjust if you are unsure about your vehicle's battery level.

Home Wifi Connect
Connect to your Wi-Fi at home to access internet features, such as firmware updates.

Rename your iQ
Rename your iQ.

Limited History
In some territories, users can only store a small number of publicly-made recordings; by turning on Limited History, you will only be able to save a few minutes of footage on your iQ at one time, in compliance with these local loaws. Protected files will not be overwritten. Ensure you back up important files soon after the incident occurs.

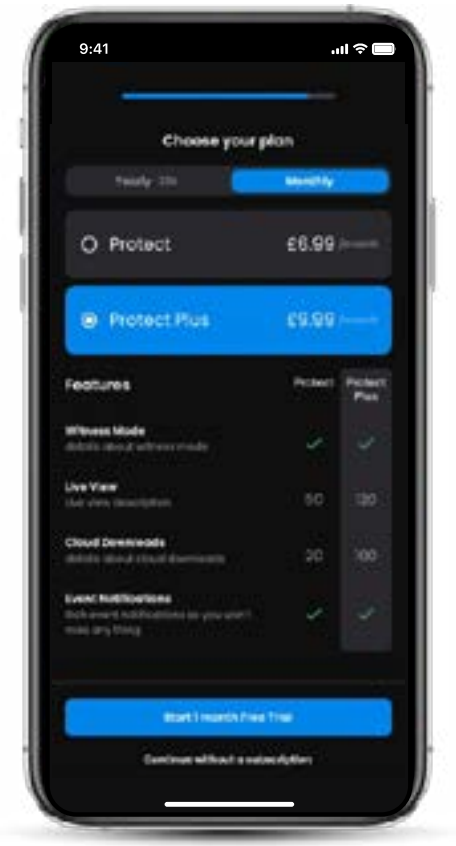
Appearance
Choose between Light Mode or Dark Mode.

Speed Units
Choose between MPH or KMH.

The laws of your State or Territory apply to the use of audio, optical, and tracking surveillance devices. It may not be lawful to use in-cabin recording or witness mode in your State or Territory if other people will be recorded without their consent. Additionally, in some States and Territories, it is an offence to possess a surveillance device which is intended for use in contravention of the laws. It is your responsibility to be aware of the applicable laws. Supplied window stickers may be used to alert people to in-cabin recording, or you may elect to turn off in-cabin recording in the iQ App.

SUBSCRIPTIONS

Protect Plus unlocks the full potential of your Dash Cam. Choose your subscription package using the iQ app.



Solo	Protect	Protect Plus
Free	£6.99	£9.99
iQ app	iQ app	iQ app
Voice Control	Voice Control	Voice Control
Notifications - text	Notifications - images & text	Notifications - images & text
	Live View	Live View
	Smart Sense Parking	Smart Sense Parking
	Witness Mode	Witness Mode
	Guardian mode	Guardian mode
	Remote Alarm	Remote Alarm
	Cloud Storage - 30 days	Cloud Storage - 180 days
		Multiple User Accounts
		Emergency SOS

Monthly prices shown; annual payment also available.

DRIVING FEATURES

* - Feature requires a subscription



Emergency SOS - Safety secured*
A world-leading safety feature to automatically notify emergency services in the event of an accident when the driver is unresponsive. Key information, including location, medical details, and blood type are shared with emergency personnel.

Location - What3words & GPS*
Stay visible on the grid. what3words provides precise location sharing, crucial to emergency services, or even friends and family, to show exactly where you are located within a ten foot (3m) square proximity to your vehicle. Even when you aren't sure yourself, w3w will always help others find you.

Voice Control - We're here, just ask
Convenient voice control without having to lift a finger. Nextbase Native Voice Control gives you hassle-free direct command of your Smart Cam without requiring internet or phone linking setup. Save recorded footage instantly with a simple voice command. With your hands safely on the wheel, Nextbase hears you loud and clear.

Witness Mode - Always protecting you*
For those critical moments when you feel in danger, iQ is always looking out for you. From road rage to police stops, simply saying "Start Witness Mode" enables immediate recording and real-time sharing directly to emergency contacts, family and friends. Drive secure, knowing you have all the evidence you need.

AI Roadwatch - Eyes on the Road*
Roadwatch AI can classify pedestrians, cyclists, vehicles and more and help you track their movements as you watch. At the same time, it shows the approximate speed and distance of the vehicles around you to give anyone watching a clearer idea of what happened. Use the App to select which videos you want analyzed, and we'll notify you when they're ready.

SECURITY & REMOTE FEATURES

* - Feature requires a subscription



Live View - Never miss a moment*

Always have access with real-time streaming, anytime, any place. Live View allows you to instantly monitor your vehicle from any camera (front, rear, cabin). If you are notified of an intruder, you can take action immediately, ideal for parents of young drivers, employers, or fleets, offering extra peace of mind and safety. You can also record a voice message when viewing Live View to be sent to your iQ. Your iQ will then play the message.

Security - Watching out for you*

Guardian Mode, Parking Mode, Radar, Live View and more let you remotely monitor your vehicle in case of any suspicious activity. If a car bumps you, if someone is loitering next to your vehicle, or even if you just want to check-in, you can remotely access Live View to assess the situation. Not happy with what you see?Activate the iQ Alarm to let bystanders know you're watching. You can manage the frequency of notifications in the app, to ensure you are only notified when it really matters.

Connected - Front, Cabin, & Rear Cameras*

Connectivity is key. The world's first "blended data upload" Dash Cam uses both 4G and Wi-Fi for optimum performance to give you global network coverage (4G connection requires subscription). Your iQ makes the connections happen by always linking you to the Dash Cam. Access footage (such as driving and parking incidents) on demand from the cloud or via user-set notifications*.

EMERGENCY SOS

Feature Highlight

NOTE *iQ subscription is required to access 4G Features.*

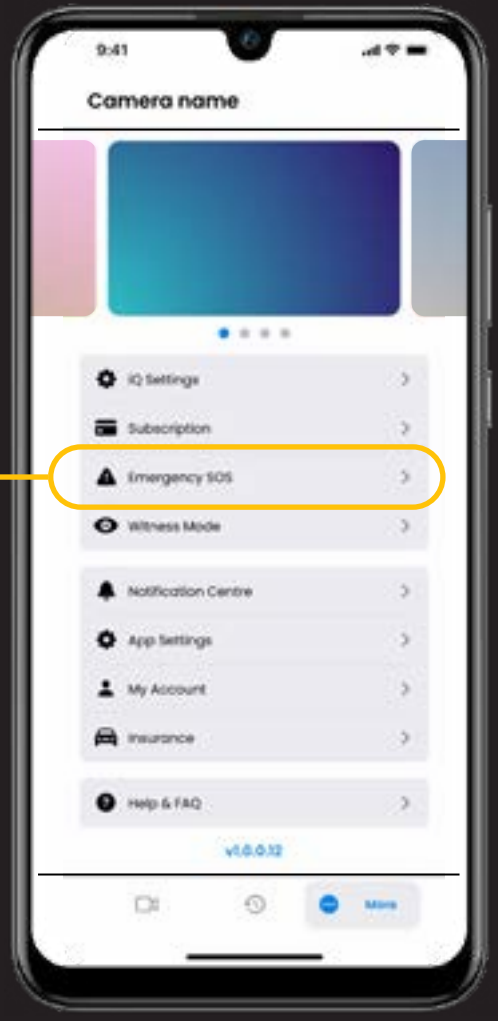
A world-leading safety feature to automatically notify emergency services in the event of an accident when the driver is unresponsive.

Key information, including location, medical details, and blood-type are shared with emergency personnel.

Set up Emergency SOS using the iQ App, adding in your medical, personal and vehicle information.

If you — or whoever is driving — are unresponsive during an accident, your iQ will share location and medical details with emergency personnel so you can get the help you need. Fast.

Use the iQ App to set up Emergency SOS



EMERGENCY SOS STEPS

Feature Highlight

Below is a diagram showing how Emergency SOS can work for you. Ensure you have an active iQ subscription to allow Emergency SOS to work.

1

Ensure Emergency SOS is enabled, and you have entered your medical and vehicle information.



2

Crash detected: countdown begins



3a

You are unable to cancel. Emergency Services contacted.



3b

You manually cancel ESOS. No further action, return to app.



4

Emergency Services are called to your location to assist.



RADAR (SMART PARKING)

Feature Highlight

When set up in the iQ app Smart Sense Parking will begin recording when it detects movement within its sensory field.

Using the iQ App, you can change the sensitivity and direction of the radar (see below app screen), as well as adjust notification settings to filter out harmless or repeat warnings so you are only notified when it really matters.

Radar sensors are located in both the Front Camera and the Rear Camera. Using the Rear Camera increases the Radar coverage.



NOTE *iQ subscription is required to access 4G Features.*

GUARDIAN MODE

Feature Highlight

Guardian Mode expands your iQ's vehicle protection to cover situations when the vehicle is in use but the owner is away.

You can set parameters for remote, real-time alerts when leaving the vehicle with another person, such as a valet, service mechanic, or a newly qualified driver.
Triggers can include excessive speed or travelling outside of a certain geographic area, called geofencing.

Turn Guardian Mode On/Off and adjust the parameters for these triggers using the iQ app.



NOTE *iQ subscription is required to access 4G Features.*

WITNESS MODE

Feature Highlight

NOTE *iQ subscription is required to access 4G Features.*

In the event of a dangerous or stressful situation, Witness Mode will allow you to stream video to an emergency contact; to activate Witness Mode, use the voice command:

“Dash Cam, turn on Witness Mode”

After activating Witness Mode, your iQ video feed will be streamed to the cloud. A link to this stream is sent to your emergency contact that will allow them to watch the live stream. The Witness Mode recording will last 30 minutes, or can be stopped by saying “iQ, stop Witness Mode”. The link to the stream will be accessible for 30 days.



1 Choose a Subscription Plan

Witness Mode requires a subscription; in order to use the service you will need to sign up and ensure that your account has successfully been set up.

2 Witness Mode

From the Home Page showing Live View, go to the ‘More’ tab, shown by the 3 dots in the bottom right of the page. From there, select “Witness Mode.”

3 Setup

Set up Witness Mode by entering details for up to 2 Emergency Contacts; they will be sent an invite to be put on your Witness Mode contact List.
Once they accept, if Witness Mode is triggered they will be sent a link to your live stream, allowing them to monitor your situation.
Your contacts can be managed through the Witness Mode button on the “More” page.

WITNESS MODE STEPS

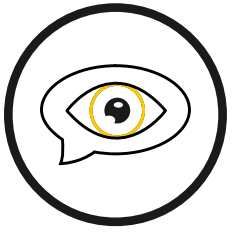
Feature Highlight

Below is a diagram showing how Emergency SOS can work for you. Ensure you have an active iQ subscription to allow Emergency SOS to work.

1

If you feel unsafe and want a video link forwarded to your Emergency Contacts, activate Witness Mode by saying:

"Dash Cam, turn on Witness Mode"

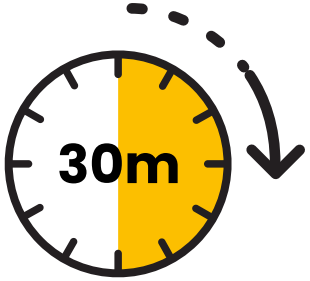


2

30 minutes of video recording begins.

Video can be stopped by saying

"Dash Cam, stop Witness Mode".



3

A link to the video stream is generated on Nextbase Cloud.



4

A link to the video is sent to your Emergency contacts for them to view.

The link is available for 30 days.

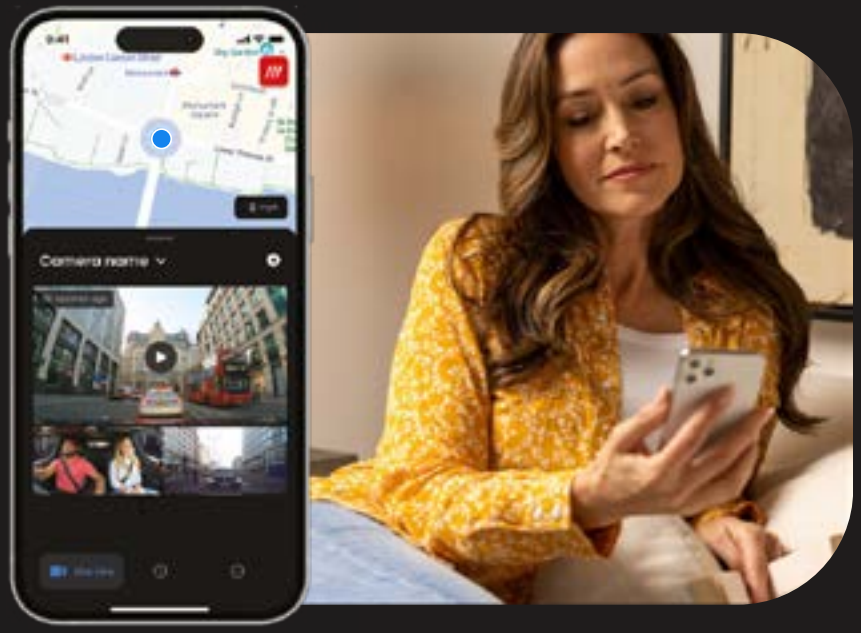


LIVE VIEW

Feature Highlight

Always have access with real-time streaming, anytime, any place. Your iQ's 4G connection allows you to monitor your vehicle from all angles (Front, Rear, Cabin).

If you are notified of an intruder, you can warn them by sounding an alarm. This is ideal for parents of young drivers, employers or fleets, offering extra peace of mind and safety.



NOTE *iQ subscription is required to access 4G Features.*

Notifications
When you're notified of suspicious activity around your vehicle, check your Dash Cam's Live View video feed to check what's going on, putting you in the centre of the action, from anywhere.

Alarm
If you see someone in or around your vehicle you can remotely activate the iQ Alarm to let them know you can see them. The alarm is accessible through Live View in the iQ App.

Live View & Check in
Lending your vehicle to someone else? Or just want to check in on your vehicle? Use the Live View to make sure nothing is amiss while you're away from your vehicle.

Voice Message
Record a voice message when viewing Live View to be sent to your iQ. Your iQ will then play the message, to be heard by anyone in the vehicle.

VOICE CONTROL

Feature Highlight

NOTE *iQ subscription is required to access 4G Features.*

Stay Hands Free and enjoy your drive. Start your command using the phrase:

“Dash Cam, turn on Witness Mode”

and follow it with any of the commands listed below.

- **...Protect this file**
- **...Lock this file**
- **...Start Witness Mode**
- **...Stop Witness Mode**
- **...Turn Microphone On**
- **...Turn Microphone Off**
- **...Turn Cabin Camera On**
- **...Turn Cabin Camera Off**
- **...Turn Privacy Mode On**
- **...Turn Privacy Mode Off**



Glossary of Terms

Dash Cam
Also known as a dashboard camera, a Dash Cam is a video recording device mounted on the windshield of a vehicle to capture video footage. Your iQ includes a front facing and cabin facing camera in one unit, with the option of connecting a camera to mount on the rear window of your vehicle.

Loop Recording
The dash cam records continuously by overwriting older footage when the storage capacity is full. Loop recording ensures that the camera always has the latest footage available.

4G
Your iQ's 4G capability works in much the same way as your mobile devices' data usage; your iQ will communicate with the 4G network to create a link with the iQ App on your mobile device, allowing you remote access to your iQ's video feeds, and cloud upload. There are many factors can interfere with 4G signals and affect the quality of wireless communication such as weather, network usage, and physical obstacles that can block and distort the 4G signal.
Use this link to check 4G coverage in your area:
vodafone.co.uk/network/status-checker
t-mobile.com/coverage/coverage-map
Your iQ has 2 4G antennas, located on the sides of the mount that aid in connecting to the 4G network. These antennas are fragile, be careful when handling your iQ so as not to damage them.

iQ
With stunning front view 4K resolution, Nextbase iQ is the world's first and only true 4K, three-way cam video system. Coupled with a built-in HD cabin-view surveillance up to 1440p, you'll have complete visibility both inside and out, while 4G connectivity allows remote viewing of your vehicle, wherever you are.

Micro SD Card
Your iQ uses a microSD card for storage. The card's capacity determines how much footage can be stored before looping begins. It's important to use Nextbase-branded, high-quality, high-capacity cards that are compatible with the dash cam. Your iQ comes with an SD card pre-installed; it is important that this SD Card is not removed during recording, or forced into the slot, as this could damage the SD Card.

Onboarding
Onboarding is the process of introducing new users to Nextbase iQ in order to help users understand the product, its capabilities and how to set up the iQ to get up and running. When you first open up the iQ App, you will be walked through the setup and features of your iQ range.

iQ App
Specially designed iQ App to work exclusively with your iQ allowing full remote control over your Dash Cam while you're away from your vehicle. App can be downloaded from the App Store and Google Play Store.

QR Code
A QR code consists of black squares arranged in a square grid on a white background. This can be scanned by a mobile phone camera with varying effects; it can link devices together, link to a website, open a video file and much more.

Emergency SOS
When Emergency SOS is set up, in the event of an incident that leaves you unable to call for help, Emergency SOS will contact emergency services to your location to assess the situation and assist where necessary. Emergency SOS can be set up using the iQ App (subscription necessary).

Witness Mode
In the event of a dangerous or stressful situation, Witness Mode will allow you to capture video and designate a 3rd party to receive a link to a live stream from your iQ, allowing them to see what you're seeing. Witness Mode can be set up using the iQ App (subscription necessary).

Radar
Your iQ uses a number of sensors to detect movement around your vehicle. If you're not with your vehicle, your iQ will record the event to be reviewed later. Radar can be set up using the iQ App (subscription necessary).

Subscription
Your iQ can be used on its own, but to benefit from the range of new features users can subscribe(monthly or yearly) to activate 4G features. This includes remote notifications, Witness Mode, Emergency SOS, and much more.

Live View
In the iQ App landing page, the video feeds from all connected iQ cameras can be seen (Front, cabin, and Rear). If you are away from your vehicle, this feed will be shown using a 4G connection, meaning a subscription is required. From the Live View screen you can send a voice message to be played on your iQ.

Voice Control
Your iQ comes with built-in Voice Control. You can ask your iQ to perform a variety of basic functions without having to open the app or physically interact with the Dash Cam.

Resolution
Refers to the clarity and sharpness of the video footage recorded by Nextbase iQ. iQ is available in 3 models, 1080p, and 1440p or 4K (Ultra HD).

Field of View (FOV)
Describes the angle of the road or area captured by your iQ. It is usually measured in degrees and determines the width of the recorded footage. In the case of your iQ the front/rear window FOV is 125° while the cabin FOV is 180°.

G-Sensor
A built-in sensor that detects sudden changes in motion or impact. If Parking Mode is turned On, an event will be recorded if the G-Sensor levels pass a predetermined threshold. G-Sensor data is also recorded along with video feeds.

Parking Mode
Your iQ has a parking mode feature that allows it to continue recording even when the vehicle is parked and the engine is turned off. It typically uses motion detection or the G-sensor to activate recording when an event occurs. If Parking Mode is turned On, an event will be recorded if the G-Sensor levels pass a predetermined threshold. This threshold denotes 'normal' external forces; passing the threshold implies an abnormal event, and your iQ will start recording

Live Chat
Talk directly to a member of the Nextbase Support team in order to answer any questions you might have.

OBD
On-Board Diagnostics (OBD), refers to the system in a vehicle that monitors and reports the status of various vehicle components and systems. In the case of your iQ, the Dash Cam is plugged into the OBD outlet as a power source. The OBD outlet is usually found in the passenger footwell, but the precise location can be found in your vehicle's manual. Your iQ will only draw power from your OBD connection, no vehicle data is transferred.

QuickConnect OBD Cable
Use this cable to connect your iQ to the OBD outlet. This connection will provide power to the Dash Cam.

Rear Window Camera
A separate camera that plugs into the main iQ unit via the long connector cable. This points backwards out the rear window of the vehicle.

Front Camera
The front facing camera on your iQ unit. This points forwards out of the front windscreen of the vehicle.

Cabin View camera
The rear facing camera on your iQ unit. This points backwards into the interior of the vehicle.

Software Update
From time to time Nextbase will release new software for your iQ and the iQ App to improve performance and release new features. If new software is available for either the dash Cam or app you will be prompted to update through the App.

iQ Account
This contains your personal information such as e-mail address and payment details (for subscriptions). This information can be edited at any time in the App.

Events
Events refers to anything that triggers a video to be saved or a notification to be sent to your mobile device

Library
The list of recorded videos on your iQ SD Card, found in the iQ App. This can be filtered by date, event, and more. Your mobile device must be connected to your iQ to view these videos. If your iQ is not connected to the internet you will only be able to view downloaded videos.

Downloads
The list of videos that have been downloaded from your iQ to your mobile device. These can be viewed on your mobile device at any time.

History
Refers to the full archive of recorded videos on your iQ SD Card. These videos are divided into Events, Library and Downloads.

Exposure
Refers to the amount of light that reaches the camera sensor during the process of capturing an image. It directly affects the brightness or darkness of the resulting video.

Privacy Mode
Turns off all 4G connections and disables all smart features. Allows your iQ to be used as a video recorder only, storing video files on the SD Card only.

Settings (App)
Adjust settings relating to the app, including personal information, notifications etc.

Settings (iQ)
Adjust settings relating to the functioning of your iQ Dash Cam; radar, Emergency SOS, and much more.

iQ Screens

- **Power On Screen**
- **QR Code** Pair device using QR Code
- **QR Code** Cannot pair, 4G not available
- **Device in Onboarding Mode**
- **Update in Progess**
- **Action successfully completed** Setup, update, etc.
- **Firmware Update Failed**
- **Loop Recording in progress**
- **Footage Protected**
- **Power Off Screen**
- **Witness Mode Active**
- **Parking Mode Active**
- **Guardian Mode Active**
- **Loop Recording with Privacy Mode Active**
- **Loop Recording with Live View Active**
- **Formatting SD Card**
- **Siren Activated Through App**
- **Incoming Voice Message**
- **Motion Detected**
- **Impact / Vehicle Movement Detected**
- **Emergency SOS Mode Activated**
- **Emergency SOS Countdown from 110 to 0**
- **ESOS Message Sent / Failed** In the event of failure the device must be reset.
- **Bluetooth Connected**
- **Remote Cloud Transfer**
- **Voice Command processing / Not Recognized**
- **Error States** Replace SD card / SD Card not detected / General Error
- **Signal Strength No signal / Weak / Medium / Strong**
- **Connected Locally**
- **No GPS Signal**

iQ Light Modes

Icon Key

- Solid Light
- Spin
- Flash
- Pulse
- Fade Out
- Fade In
- Positive Tone
- Negative Tone

There are lights on the iQ mount, body, and Rear Camera that show different colours and behaviours to display its functions. Use this guide if you are unsure what the lights on iQ mean.

Note In general, a Green light with a positive tone indicates a successful process, while a Red light with a Negative tone indicates that something has gone wrong.

RED

- General Error
  SD Card Error
  No SD Card
  Replace SD Card
  Process Failed
  ESOS Message Sent
  ESOS Message Not Sent
  ESOS Error
- Loop Recording Active (low light)
- No 4G For Pairing
  Parking Mode Triggered
- Radar Detects Movement
  G-Sensor Triggered
  ESOS Activated
  Siren Activated
  Low Voltage (iQ will turn off to protect vehicle battery)
- Voice Command Not Recognised

YELLOW

- Software Update in Progress
  SD Card Formatting
  Onboarding

BLUE

- Voice Command Processing
- Voice Command Detected
- iQ Turn On / Off
- Voice Command Actioned

GREEN

- Bluetooth pairing
- Process Completed
  Software Update Completed
  SD Card Format Completed
- Bluetooth Pairing Completed

PURPLE

- Witness Mode Active
- iQ Resetting
- Live View Active

Legal & Compliance

Windshield Mounting Legal Restriction Precaution
Before using the Dash Cam on your windshield, check the state and local laws and ordinances where you drive. Some laws prohibit or restrict the placement of objects on the windshield of a motor vehicle.

IT IS THE USER'S RESPONSIBILITY TO MOUNT THE DEVICE IN COMPLIANCE WITH ALL APPLICABLE LAWS AND ORDINANCES.

Always mount your Nextbase Dash Cam in a location that does not obstruct the driver's view of the road. Nextbase does not assume any responsibility for any fines, penalties, or damages that may be incurred as a result of any state or local law or ordinance relating to the use of your Nextbase Dash Cam.

Camera Legal Requirements Precaution
In some jurisdictions it could be considered an invasion of privacy rights to take or publicly display photographs or videos of people or their vehicles using this product. It is your responsibility to know and comply with applicable laws and rights to privacy in your jurisdiction and in any jurisdiction in which you may use this device. Video recordings made by this Dash Cam should be for personal use only. Publication of the recordings on YouTube, the internet or other methods is subject to the data protection legislation and the requirements thereof must be adhered to. Such data protection legislation may prohibit the use and dissemination by you of Dash Cam footage or may impose restrictions on it. We recommend that you check the legal requirements with your legal advisor before disseminating any Dash Cam footage. If the Dash Cam is to be used within a UK commercial environment (i.e., truck use) then the CCTV regulations apply in addition to the Data Protection Act regulations. This includes labelling to identify the use of CCTV is taking place, the omission of Audio recording and informing the relevant authorities of who controls the data. For use in a commercial environment in non-UK countries, please refer and adhere to local regulations and requirements. For non-UK operation, specific legal requirements may apply where Dash Cams are to be used in a commercial or employment context. We recommend that you check the legal requirements with your legal advisors prior to commencing use of Dash Cams in commercial or employment contexts.

Australasia
The laws of your State or Territory apply to the use of audio, optical, and tracking surveillance devices. It may not be lawful to use in-cabin recording or witness mode in your State or Territory if other people will be recorded without their consent. Additionally, in some States and Territories, it is an offence to possess a surveillance device which is intended for use in contravention of the laws. It is your responsibility to be aware of the applicable laws. Supplied window stickers may be used to alert people to in-cabin recording, or you may elect to turn off in-cabin recording in the iQ App.

For certifications and compliance information, follow the link:
NEXTBASE.CO.UK/CERTIFICATIONS



Regulatory Conformance

EU Regulatory Conformance
CE Statement
Hereby, Portable Multimedia Limited t/a Nextbase declares that the radio equipment type iQ is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following address https://www.nextbase.com/certifications

Restrictions in the 5GHz band
This device is restricted to indoor use (which also applies to inside a vehicle) only when operating in the 5150 to 5250 MHz frequency range in the following countries.



AT	BE	BG	CY	CZ	DE	DK
EE	EL	ES	FI	FR	HR	HU
IE	IT	LT	LU	LV	MT	NL
PL	PT	RO	SE	SK	CH	IS
LI	NO	TR	UK (NI)			

Product Wireless Information
The frequency bands and transmitting power (radiated and or conducted)for this radio equipment are as follows; LTE Bands 1,1920-1980MHz /3, 1710-1785MHz /7, 2500-2570MHz /8, 880-915MHz /20, 832-862MHz/28A, 703-733MHz/ 38,2570-2620MHz, 23dBm conducted; Bluetooth (BR+EDR) 2402-2480MHz, 3.4dBm EIRP;
2.4G WIFI 802.11b, 802.11g, 802.11n(HT20), 2412-2472MHz,18.6dBm EIRP; 5G WIFI802.11a, 802.11n(HT20/40), 802.11ac(VHT20/40/80) Band 1 5180-5240MHz, 19.4dBmEIRP; GPS, GLONASS, 24GHz Radar 24000-24250 Mhz, 14.37 dBm EIRP.

Disposal of this Product



The crossed-out wheelie bin symbol on your iQ, and its packaging indicates that the product and its electronic accessories should not be disposed of with other household waste. Your iQ should be handed over to an authorized collection site for recycling waste electronic equipment. Improper handling of this type of waste could have a possible negative effect on the environment. For more information on where you can drop off your waste equipment, please contact your local waste authority, or your household waste disposal service.

RoHS Compliance
This product complies with Directive 2011/65/EU and its amendments, on the restriction of the use of certain hazardous substances in electrical and electronic equipment.

RF Exposure Information (MPE)
This device meets the EU requirements and the International Commission on Non-Ionizing Radiation Protection (ICNIRP) on the limitation of exposure of the general public to electromagnetic fields by way of health protection. To comply with the RF exposure requirements, this equipment must be operated at a minimum of 20cm separation distance to the user.

UK Regulatory Conformance
UKCA Statement
Hereby, Portable Multimedia Limited t/a Nextbase declares that the radio equipment type iQ is in compliance with the UK Regulation S.I. 2017 No. 1206. The full text of the EU declaration of conformity is available at the following address https://www.nextbase.co.uk/certifications

FCC Regulatory Compliance
FCC Compliance Statement
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
- This appliance and its antenna must not be co-located or operated in conjunction with any other antenna or transmitter.
- A minimum separation distance of 20cm must be maintained between the antenna and the person for this appliance to satisfy the RF exposure requirements.

FCC Caution
This product does not contain any user serviceable parts. Repairs should only be made by an authorized Nextbase™ service center. Unauthorized repairs or modifications could result in permanent damage to the equipment and void your warranty and your authority to operate this device under Part 15 regulations.
The device meets the FCC Radio Frequency Emission Guidelines and is certified with the FCC. Information about this product is on file with the FCC and can be found by inputting the Product's FCC ID (available on the product giftbox and on the product's mount into the FCC ID Search form available at: https://www.fcc.gov/oet/ea/fccid

The party responsible for FCC compliance is:
Portable Multimedia Limited, 230 Blackfriars Road, London, England, SE1 8NW

Note 5G frequency band 5150-5250MHz indoor use only - LE-LAN devices are restricted to indoor operation only in the band 5150-5250 Mhz.

Industry Canada Conformance Compliance
IC Warning This device complies with Industry Canada license-exempt RSS standard(s).
Operation is subject to the following two conditions:
(1) this device may not cause interference, and
(2) this device must not accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicable aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:
(1) l'appareil ne doit pas produire de brouillage, et
(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillge est susceptible d'en compromettre le fonctionnement.

This device has been evaluated to meet general RF exposure requirement. To maintain compliance with RSS-102 - Radio Frequency (RF) Exposure guidelines, this equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.

le depositif de a été évalué à répondre général rf exposition exigence. Pour maintenir la conformité avec les directives d'exposition du RSS-102 - Radio Fréquence (RF). Ce matériel doit être installé et exploité à une distance minimale de 20cm entre le radiateur et votre corps.

IC: 28201-NBIQ1KUS

Warnings & Cautions

SAFETY
Please read safety and health information carefully before you install your iQ so that you can ensure its safe and proper operation in your vehicle.

> Failure to follow these guidelines may cause harm to your device, your property, your health or the health of others.

WARNING
Failure to correctly install iQ may present hazards for the safe operation of your vehicle and could contribute to an accident resulting in serious injury, death or damage to property for you, your passengers or others. When installing this device in your vehicle;

- You must correctly locate iQ on your windshield. Mounting iQ in a position that obscures the forward line of sight for the driver of your vehicle may cause the driver of your vehicle to be unable to adequately see other road users, obstacles or persons around your vehicle. This could result in an accident that causes serious injury, death or property damage. Carefully follow the mounting instructions in your App and in the installation section of this manual.

- You must adequately secure iQ to your windshield. The 3M pad supplied with your iQ consists of a pressure activated tape. If an inadequate bond is achieved whilst fitting iQ may separate from the windshield. If this occurs whilst the vehicle is being driven, it could become a restriction to safe operation of your vehicle leading to an accident that causes serious injury, death or property damage. Stop your vehicle as soon as it is safe to do so and disconnect iQ. Only attempt to refit iQ with a new 3M pad when your vehicle is stationary.

- You must route the iQ power cable (and rear camera cable) appropriately. You must route the power cable (and rear camera cable if you are fitting a Rear Window Camera) so that there is no interference with the deployment of airbags installed on your vehicle. If you impede the deployment of airbags, you will reduce the effectiveness of the secondary protection system which could result in serious injury, death or property damage. You must also ensure that cables do not interfere with vehicle operating controls. If you are hindered from correctly accessing vehicle controls whilst driving, it may cause an accident which could result in serious injury, death or property damage.

WARNING
You should not attempt to manually adjust iQ's setting whilst driving. Always maintain awareness of your surroundings and do not attempt to adjust iQ whilst driving. Distractions whilst driving increase the risk of an accident that could lead to serious injury, death or property damage.

CAUTION
Ensure that you check the warranty status for your vehicle before you install the OBD-II Power Cable for iQ. Some manufacturers may prohibit the use of OBD-II connections which could void your warranty agreement. NEXTBASE IS NOT RESPONSIBLE FOR ANY COSTS OR EXPENSES ASSOICATED WITH VOID WARRANTIES OR VEHICLE REPAIRS.
If you experience any change in your vehicle's engine performance after connecting the OBD-II Power Cable for iQ, you should disconnect the device as soon as it is safe to do so and contact Nextbase Technical Support.
DO NOT CONTINUE TO USE OBD-II POWER CABLE IF VEHICLE ENGINE POWER IS AFFECTED.
The OBD-II Power Cable will provide power to your iQ until your vehicles battery drops below a certain level. The default minimum voltage cut-off is 12Vdc for a 12V battery.
BATTERIES IN POOR CONDITION MAY NOT PROVIDE THE REQUIRED CURRENT (AMPS) TO START YOUR CAR IN SPITE OF VOLTAGE PROTECTION.
If your vehicle is going to be parked for an extended period of time, you should consider unplugging the device to avoid draining your vehicle's battery.

CAUTION
Do not expose iQ to liquids under any circumstances, doing so may result in the risk of electric shock or fire. Should your iQ become wet, disconnect it from the OBD-II Power Cable and allow it to dry naturally. DO NOT ATTEMPT to accelerate drying by external means.

CAUTION
You should only use iQ in compliance with all applicable laws, including local laws of the country and region in which you reside or in which you use your iQ. When you use iQ, you do so at your own initiative and you are responsible for compliance with any applicable laws, including but not limited to applicable privacy and data collection laws, and laws prohibiting or restricting the placement of objects on the windshield of a motor vehicle.

PSTI Statement of Compliance
We, Portable Multimedia Limited t/a Nextbase. hereby declare under our own responsibility that the devices NBIQ1K, NBIQ2K and NBIQ4K comply with the applicable security requirements in Schedule 1 of The Product Security and Telecommunications Infrastructure (Security Requirements for Relevant Connectable Products) Regulations 2023.

1. Password is unique per device or defined by the user of the device, and the password which is unique per device is generated by using as security mechanism that reduces the risk of automated attacks against a class or type of device.

2. Users can report vulnerabilities to Nextbase as per our Vulnerability Disclosure policy available via https://nextbase.co.uk/vulnerability-disclosure-policy , users will receive acknowledgment of the receipt of a security issues report and status updates until the resolution of the reported security issues.

3. We will provide security updates for this product during the support period. The defined support period is listed here https://nextbase.co.uk/security-maintenance-period-policy

Place of declaration issue: Caerphilly, UK
Date of Issue: 15th April 2024
Issued by: Keelan O'Connor
Quality and Compliance Manager Nextbase

Signature: 

Usage Notes & Terms of Service

G-Sensor Notice
The G-Sensor within iQ measures forces exerted upon it; one g which is the nominal force exerted upon us when stationary on the earth's surface. The G-Sensor will activate to protect any recording currently in progress if a pre-determined threshold of force is exceeded. The G-Sensor protection will be adversely affected if iQ is NOT mounted in the vertical direction (i.e., with the lens pointing to or from the direction of travel). G-Force information derived from a G-Sensor is not warranted to be totally accurate at all times, as it is derived from the G-Sensor through a sampling method over time. The precision of the G-Sensor value recorded depends upon when the acceleration took place at the instance of the sample taken. The the esholds to activate the video protection rely upon a trigger value being exceeded between two successive samples in any one of the three G-Sensor axes. If the Automatic G-Sensor protection does NOT trigger during an event, then the Protect button should be pressed in order to protect the file. Protecting the file can also be performed using the Playback function on iQ or through the App.

Care & Maintenance
The following suggestions will help you maintain and prolong the life of your iQ.

- Only qualified and authorized personal should make repairs to this product
- Clean iQ and its accessories with a soft dry cloth. For tough dirt sparingly apply some neutral detergent diluted in 5 to 6 parts of water with a rung-out cloth. NEVER immerse iQ or it's accessories in water (see usage notes).
- Avoid making contact with the lenses as damage may occur.
- If required, clean the glass lens carefully using a spectacle cleaning cloth. Use of inappropriate cleaning cloths may scratch iQs lens.
- Do not drop, shake, or twist iQ. Avoid placing iQ on sloping surfaces such as dashboards whilst securing the baseplate to your vehicle's windshield.
- Do not attempt to rotate the external antennas on iQ. Antenna positions are limited to 4 positions at 90 degrees to each other. Rotating the antenna will break the connection to the device and will cause connectivity issues.
- Every 2-3 weeks we recommend that you format the memory card. This will wipe any files from the card and set it up afresh for continued use with your iQ. Of course, you should only do this AFTER you've downloaded any files from the card that you may want to keep, as formatting the card will remove all content.
- Format your memory card using the iQ App. This will make sure that the card is structured specifically for your camera. Within the Setup menu, select 'Format SD Card' and follow the on-screen instructions.
- Switch off iQ Cam before removing the SD card, to prevent the chance of damage being caused to the memory card or the files stored upon it.
  If it becomes necessary to replace the SD card supplied with iQ, we strongly recommend using our Nextbase branded SD cards which are available to purchase online from nextbase.com, or your nearest retailer. A card that is not made specifically for a Dash Cam may appear to work perfectly in the beginning, although failure tends to happen after prolonged use, this could be days, weeks, or months. In a worst-case scenario, you may only discover recording failure after your SD card fails to record a serious incident, therefore using a suitable SD card is imperative.

High Temperature Use
iQ is designed to function at a maximum ambient temperature of 40°C / 104°F. Above this temperature some of the functions of iQ will automatically be restricted to ensure that the device is not damaged. The device will function will be restored once its core temperature is returned to operating parameters.

Product Specifications
Product Name 1K, 2K, 4K regionalised for Europe and North America, and Rear Window Camera
Model Number NBIQ1KEU, NBIQ1KUS, NBIQ2KEU, NBIQ2KUS, NBIQ4KEU, NBIQ4KUS and NBIQRWC
Operating Temperature 50°C / 122°F.
Electrical Rating Front Cameras Input 12-16Vdc, 3A; Rear Window Camera, Input 12-16Vdc, 0.5A

Camera Legal Requirements Precaution
In some jurisdictions it could be considered an invasion of privacy rights to take or publicly display photographs or videos of people or their vehicles using this product. It is your responsibility to know and comply with applicable laws and rights to privacy in your jurisdiction and in any jurisdiction in which you may use this device. Video recordings made by this Dash Cam should be for personal use only.

Publication of the recordings on YouTube, the internet or other methods is subject to the data protection legislation and the requirements thereof must be adhered to. Such data protection legislation may prohibit the use and dissemination by you of Dash Cam footage or may impose restrictions on it – we recommend that you check the legal requirements with your legal advisor before disseminating any Dash Cam footage.

Many regions have far tighter controls of audio recording than video. The default setting on iQ is for microphones to be active so that voice controls can function. Please ensure you respect the laws of the area in which you live and/or you operate iQ in your vehicle (see usage notes and warnings). We strongly recommend that you use the window stickers provided with iQ to advise passengers and pedestrians that active audio and video recording is taking place in your vehicle.

Terms of Service
By purchasing of using iQ, you agree to the Terms of Service found at;
EU https://nextbase.eu/de/terms-and-conditions/
UK https://nextbase.co.uk/terms-and-conditions/
US https://nextbase.com/terms-and-conditions/

Information on our warranty agreements can be found at;
EU https://nextbase.eu/de/help-and-support/warranty-information/
UK https://nextbase.co.uk/warranty-policy/
US https://nextbase.com/warranty-policy/

Customer Support
Your iQ and its accessories are made to the highest standards and undergo rigorous testing. In the unlikely event that you should encounter any issues with your iQ, or if you need assistance with connecting your device, please contact our Support Team by following the Assistance link at the top of the Nextbase main website for your region.


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